



CITY OF ANGOLA
210 NORTH PUBLIC SQUARE
ANGOLA, IN 46703
260-665-2514
www.angolain.org

DECEMBER 2010

Richard M. Hickman, Mayor
 665-3556

City Council meetings are held the first and third Mondays of each month (unless it's a holiday) beginning at 7:00 p.m., second floor Council Room 201, City Hall. All City Council meetings are open to the public.

COUNCIL MEMBERS

District A	Gary L. Crum	665-3664
District B	David A. Olson	665-6043
District C	Kathleen Armstrong	665-3559
District D	David B. Martin	665-6116
At-Large	Edward J. Nagle	665-5862



FROM THE MAYOR

The Mayor, Clerk Treasurer, City Council and all of your Angola City Employees want to wish all of citizens a very Merry Christmas and a Happy New Year!! We have all enjoyed serving you in 2010 and hope to do an even better job for you in 2011.

2011 will be an interesting and challenging year for all of us. Our Downtown project will be completed in the Spring of 2011. The Wohlert Street extension project was completed this year and opened on December 3rd. The city elected officials and employees will be working everyday to bring you your services more efficiently and effectively. We will continue to work with business and industry to do what we can to improve the economy in Angola.

We again ask you to keep your sidewalks clear of ice and snow this winter so that our children can walk safely to school and that our friends at the post office can get your mail delivered to you in a safe manner.

Remember to move your cars that are parked on the streets during heavy snows so that our street department employees can get the snow moved as far off the streets possible. We appreciate your help with this.

Again, have a great Holiday Season and a Happy and Safe 2011!!!



FROM THE CLERK-TREASURER'S OFFICE

Debra Twitchell, Clerk-Treasurer
 665-2514 ext. 7552
 City of Angola Utilities 260-665-3422

City of Angola Utilities has added another option to pay your City utility bill. In addition to online payment, you may pay your bill at city hall with a debit/credit card. When paying in person with a debit/credit card, photo identification is required. Visit www.angolain.org to pay online or call 866-480-8552. A 3% convenience fee will be added to your transaction.

Another option for payment includes auto debit from your bank account. Auto debit forms are available from the City website or call 260-665-3422 and request a form mailed to you. Auto debit is free!

As always, you are welcome to pay by cash, check or money order in person, by mail, or using our night depository at city hall.



FROM THE POLICE DEPARTMENT

Stu Hamblen, Police Chief
 665-2121

The City of Angola has received calls concerning the lack of residents removing snow and ice from their sidewalks during the winter season. With the amount of snow we have already received this season, the City would like to remind residents that there is a city ordinance that requires all sidewalks to be cleaned off in a timely manner.

Ordinance §96.04 Sidewalk Cleaning: Owner Responsibility. Every owner or occupant of any house or other building or vacant lot shall clean the sidewalk in front of such house, building or lot bordering on any street. *Snow shall be removed from sidewalks within 12 hours after any snowfall and keep sidewalks clear of ice, snow and other debris at all times so as to allow citizens to use the sidewalk in an easy manner. Do not push or pile snow into the street.*

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*We will often find compensation if we think more of what life has given us and less about what life has taken away.*  
 William Barclay



**FROM THE WASTE WATER  
TREATMENT PLANT**

**Craig Williams, Superintendent  
665-6806**

Nothing is more frustrating than dealing with a wet basement. It can damage walls, flooring and ruin personal property. Most often backups occur because of improper surface drainage around the building, inconsistent maintenance on the sewer lateral and/or using the sewer as a trash can.

Downspouts that drain into the City's sanitary sewer can cause water to flow backwards into your home (they are also illegal!). Disconnecting downspouts from the sewer and making sure that your gutters are properly draining away from your home or business can solve many problems.

Did you know that maintenance of the sewer lateral is considered the property owners' responsibility all the way to the main? If you are experiencing back-ups during dry weather, there is a very good possibility that tree roots or debris are blocking your sewer lateral. Almost all homes that are 30 years old or more have clay laterals that are often filled with tree roots.

Be careful *what* you put down the drain! Grease should never be poured down the drain and garbage disposals should be used sparingly.

If your sewer does back up, the first step is to call a sewer and drain cleaning service. Most services can video inspect your lateral to identify the nature of the problem and the best solution to remedy the problem. Generally, if the sewer service believes that the City may have a blockage in the sewer main, they will coordinate with City staff to remedy the situation.

Proper preventative maintenance and inspection can help ensure that your basement stays clean and dry. For more information please call 665-7165 or 665-6806.



**FROM THE WATER DEPARTMENT**

**Dan Olis, Water Superintendent  
665-9363**

**Winter Advisory:** It's that time of year to remind our water customers that the cold winter weather has arrived. Listed are some precautions you might want to take:

- Shut off and drain outside spigots and remove garden hose
- Insulate areas that have frozen in the past
- Close off any drafts
- Install heat tapes as needed
- Insulate the water meter if needed

These winter advisory tips will pay off in fewer customers' calls during severe weather. As per city

ordinance, the property owner is responsible for any water meters that freeze and cause damage. A frozen water meter charge shall be \$20.00 for the service call in addition to the cost of repairs to the damaged meter.

**Boil Water Advisory:** On December 6, 2010 we issued a boil water advisory for the area around the 1700 block of North Wayne Street due to the 10" water main break. I would like to take this time to say thank you to all city employees and the Steuben County Emergency Management Agency, who responded and/or helped out during this crisis, with a big THANK YOU to the Police and Fire departments. Also I greatly appreciate the patience of all the businesses that had lost water service and endured the boil water advisory.

**Cost Reductions:** Water Hardness- The City of Angola's water utility has experienced declining water usage resulting in declining revenues. Since 2005 the finished water pumped per year has decreased by 11% reducing our revenue. During the same time the cost per ton of salt has increased from \$52.30/ton to \$102.50/ton. The water utility uses 900 – 1200 tons of salt per year depending on the amount of water softened. The raw well water that we treat is supplied by nine wells that range from 18 – 31 gpg, being treated by the ion exchange water softeners. In an effort to maintain water rates and reduce costs we have bypassed more water past both treatment plant softeners. This costs reduction effort will save on additional pumping costs along with the reduce cost of salt. The down side is this has resulted with the water hardness being increased from an average of 5 – 6 gpg to an average of 9 – 10 gpg hardness. The additional water being bypassed at the softeners began during October of 2010.

**Energy Audit:** We are in the beginning process of conducting our second energy audit in recent years, looking for ways to reduce our pumping costs. Water and wastewater facilities are energy-intensive, with energy typically second only to staffing as the largest operations and maintenance expense. Identifying the opportunities for cost savings in a pumping system requires more than evaluating the pumps and motors. In water delivery systems, energy costs may be reduced by actions such as:

- Identifying and correcting leakage paths
- Controlling component operation schedules to minimize demand charges
- Replacing or modifying existing pumps to better match the current system load profile
- Replacement of oversized transformers
- Use of adjustable frequency drives
- Installation of capacitors

The results of this energy audit should provide us with recommendations to work in effort to further reduce utility costs.

The Angola Parks & Recreation Department wishes all the citizens of Angola a Merry Christmas and a Happy New Year! Look for next years events listed in the March newsletter.