

ONLINE PAYMENT IS NOW AVAILABLE

Payments with a major debit or credit card are now available onsite with photo identification or online through the City of Angola Website at: www.angolain.org

The link is titled PAY UTILITY BILL

PAYMENT BY TELEPHONE

Call Toll-Free: 1-866-587-3587 to use the Point & Pay automated system to pay your City of Angola Utilities by major credit/debit card. You will need the correct account number and a sufficient line of credit.

Note: These services are provided to you strictly as an option. A convenience fee, in addition to the amount of the utility bill you owe will be charged to the cardholder for utilizing the service of:

Point & Pay

AUTO DEBIT FROM YOUR CHECKING OR SAVINGS ACCOUNT

You may pay your monthly utilities bill by using Auto Debit!

How Auto Debit works:

Sign up by completing an **Authorization Application for Auto Debit** form. You can pick a form up at Angola City Hall or print one from our website www.angolain.org. You will receive notification of the payment amount at least ten (10) days before the withdrawal date. On the payment date, your payment will be withdrawn from your specified account. Your payment is made automatically. NO hassles and NO late fees.

HAVE YOUR UTILITY BILL EMAILED

You may have your utility bill emailed each month. Sign up by completing an **Authorization Application for Email** form. You can pick a form up at Angola City Hall or print one from our website www.angolain.org. Follow the instructions on the form and return it to the utility department.



City of Angola

210 N Public Square, Angola, IN

260-665-3422

www.angolain.org

- Utility bills are mailed the 1st of every month and are due the 20th of every month.
 - The average use per person is approximately 2,000 gallons per month.
 - Your bill will consist of 5 different charges .
- 1) Water
 - 2) Sales Tax
 - 3) Wastewater (sewage)
 - 4) Stormwater - Residential Rate of \$4.06 per month.
 - 5) Trash/Recycling-a flat rate of \$14.00 per month.

1000 Gallons	Water	Sales Tax	Wastewater	Totals (add flat rates)
0	12.95	.91	18.40	32.26
1	12.95	.91	18.40	32.26
2	15.60	1.09	18.40	35.09
3	22.51	1.58	27.60	51.69
4	29.42	2.06	36.80	68.28
5	36.33	2.54	46.00	84.87
6	42.43	2.97	55.20	100.60
7	48.53	3.40	64.40	116.33
8	54.63	3.82	73.60	132.05
9	60.73	4.25	82.80	147.78
10	66.83	4.68	92.00	163.51

If you are putting in a new lawn or landscaping, call to see if you qualify for a discount on the sewer portion of your bill!!



Methods of Payment:

- Cash
- Check
- Money Order
- Auto Debit
- Credit/Debit Card



Payment Locations:

- Mail
- Envelope Slot
(on front of City Hall)
- Utility Counter in City Hall

UTILITY DEPOSIT

Any resident who occupies a home and does not own the home, including purchase by land contract, who wishes to place the utility bill in their name must make a utility deposit. When you move from the residence, contact us at 260-665-3422 and the utility deposit will be applied to your final bill.

Online Payment is now available on the City of Angola Website at www.angolain.org or through Point & Pay at 1-866-587-3587. Convenience fees apply for these services.

See the back of the brochure for details.

City provides many services free of charge to customers:

- Weekly recycling pick-up.
- Yard waste pick-up in the spring, the first and third Monday of every month beginning in April to October.
- Leaf pick-up in the fall.
- Snow removal from the streets in the winter.
- Annual City-wide garage sale.
- Arbor Day tree giveaway.



The City also provides many services for a fee:

- Park pavilion reservations.
- Pool fills.
- Garage Sale permits (limit 2 per year).

Your household trash and recyclables will be picked up on:

- Wednesday
- Thursday

Please have at the curb by 6 am on the pick-up day. We encourage you to set household trash out the night before the pick-up.

**ALL HOUSEHOLD TRASH MUST BE BAGGED.
LARGE ITEMS CAN ONLY BE PLACED AT THE
CURB DURING BULK CLEAN-UP DAY.**

What is required to place the utility bill in your name if you do not own the residence?

- \$100 utility deposit Valid
- Photo ID



Other Area Utilities:

Electric:

Northern Indiana Public Service Company (NIPSCO)
1-800-464-7726
Steuben County Rural Electric Membership Corp (REMC)
260-665-3563

Gas:

Northern Indiana Public Service Company (NIPSCO)
1-800-464-7726

Phone:

Verizon North - 1-800-483-4600

Cable TV:

Mediacom - 1-800-874-2924

